

## Plain Language Summary of Financial Assistance

Eligible patients that are medically indigent or who have household family income equal to or less than 450% of the current Federal Poverty Level and meet certain low- and moderate-income requirements may qualify for free care or partially discounted care and extended payment plan options from **Knapp Medical Center**. No patient will be charged more than Amount Generally Billed (AGB) for emergency or other medically necessary care. Emergency Department physicians and other physicians who are not employees of the hospital may also separately offer financial assistance. The Charity Care Program is summarized in the addendum "Charity Care Program", and the Discount Payment Program is summarized in the addendum "Financial Assistance Discount Payment Program".

Patients can obtain copies of the Financial Assistance Policy and application forms on the hospital website, <a href="www.knappmed.org">www.knappmed.org</a>. The Financial Assistance Policy documents are available in non-English languages spoken by a substantial number of the patients served by the hospital. For further information or a financial assistance application, please contact us:

956-969-5478 Knapp Medical Center 1401 E. 8th Street Weslaco, TX 78596

Completed applications should be delivered to:

Knapp Medical Center Attn: Patient Financial Services 1401 E. 8th Street Weslaco, TX 78596

Additionally, the hospital can initiate a financial assistance application on behalf of a patient. However, this is not a guarantee that the patient will qualify for financial assistance.